

## Case Study - Xpress Labels



### Introduction to company

Xpress Labels is an innovative self-adhesive label manufacturing company located in Aylesbury Buckinghamshire. The company delivers an array of solutions for any labelling requirements, ranging from label printing, design to operating label printing machines and thermal transfer ink ribbons. Since their incorporation in 2000, the company has continued to grow, now resulting with two warehouses on the Anglo Business Park.

### The Challenge

The challenge was to solve broken communication in Xpress Label's despatch department, specifically between two vital members of their operational team who were working in separate warehouses. The additional issue of noisy machinery also posed its own challenges.

### The Solution

On Resound's advice, the Despatch department are now effectively communicating using a rugged and resilient Motorola DP4400 radio system, using such features as the lapel speaker microphone and noise cancellation to allow easy utility in their work environment. Xpress Labels have also opted in for a 3-year service-from-the-start comprehensive cover for their DP4400e radios, resulting in a continued reliability that they will not again encounter broken communication.

### The Results

Richard Clark, Xpress Label's Health and Safety Service Administrator, said: "No time is wasted and now we have clear communication." Richard continued to say: "We are very pleased with the service we received, Resound were very helpful and all in all, we are very satisfied and would not hesitate to recommend them."

Contact us for more information:

resound.co.uk  
mail@resound.co.uk  
0333 121 2000

### CUSTOMER PROFILE

**Location:**  
South East

**Industry:**  
Manufacturing

**Products / Services:**  
Motorola DP4400e  
Lapel Speaker Microphones  
Ofcom Radio Licence  
Service From The Start

**Benefits:**  
Noise Cancellation  
Clear Audio  
IP68 Dust & Water Protection  
Long Battery Life  
Expandability



**CONNECT INSTANTLY, CONNECT EFFORTLESSLY**

Resound Limited, 11 Anglo Business Park, Smeaton Close, Aylesbury, Bucks, HP19 8UP